

FGRiD

QUALITY POLICY

FGRID's management is committed to the constant effort to provide high quality services, covering all requirements for the licensing and construction of renewable energy sources, in such a manner that leads only to satisfied customers.

In order to systematize its activities, the Company has established and implements a Quality Management System, which is in compliance with the ISO 9001:2015 International Standard.

The operation of the System aims at continuous improvement of the Company's processes through:

- > the establishment and review of quality objectives and targets
- > the monitoring and analysis of measurable results
- > management based on real data and documented processes
- > monitoring and compliance with applicable laws and regulations and, consequently, the continuous increase in the degree of customer satisfaction.

To support the operation of the System, the Company's Management is committed to developing and maintaining an excellent infrastructure and a high level of human resources which encourages to:

- > actively participate in the Company's operations
- > complies with the requirements of the Quality Management System
- > contributes to the continuous consolidation and improvement of its effectiveness by providing all the means for its continuous development.

The Company's staff must comply with all decisions taken to implement this Quality Policy, based on the resources and infrastructure available to them.

The Company's Management is committed to ensuring that the Quality Policy is understood, implemented and adhered to at all levels of the Company's organization and reviewed for its continued relevance.

The Managing Director

Papageorgiou Philippos

Date

10-05-2021

Signature

